

Annual Report 2025-26

Redfern Legal Centre

This report covers the work of Redfern Legal Centre for the 2025-2026 financial year, from July 2025 to June 2026.

We acknowledge that Redfern Legal Centre is located on the land of the Gadigal people of the Eora Nation and that sovereignty was never ceded. We pay our respects to Elders past and present, and to all the First Nations people, organisations, and communities that we work in solidarity with. Always was, always will be.

Cover artwork by Rubyrose Bancroft, a Bundjalung woman from the North Coast of NSW. Rubyrose completed a Bachelor of Fine Arts from the National Art School in 2020. Rubyrose is a multidisciplinary artist who operates across many mediums including painting, ceramics and claymation. She was recently featured in the 2025 August edition of Vogue and her claymation works are being exhibited in the touring exhibition “Fantastic Forms”, coordinated by the Bundanon Art Museum.

“The Layers of Country III"

This painting represents the rivers up home. As a freshwater person, the river systems are deeply important to me and are my favourite place to be. This piece depicts the river washing over the layers of ochre beneath the water.

Rubyrose is represented by Boomalli Aboriginal Artists Co-op, an Aboriginal artists cooperative and gallery established in 1987 by ten founding member artists. It is the longest running Aboriginal owned and run arts organisation dedicated to supporting and promoting NSW language group artists. Boomalli’s goal is to restore the artistic voices of NSW Aboriginal people, first colonised and last recognised.

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We achieve social justice by providing free legal assistance to those who need it most and driving positive change to unfair laws, practices and policies.



Catherine Fitzpatrick, Jasmine Opdam and Julie Dal Pra on a day of meetings with Ministers and senior officials about closing the loopholes that enable financial abuse.

Message from our CEO

Redfern Legal Centre strives for fair and equal access to justice, a just and fair legal system, and empowered people and communities.

We achieve social justice by providing free legal assistance to those who need it most and driving positive change to unfair laws, practices and policies.

This year, we launched our strategic plan to guide our work for the next five years, to 2030. Our new strategic plan is bold, ambitious and grounded in goals that recognise the importance of excellence, collaboration and organisational culture.

Our strategic goals are service excellence and impact, partnerships and collaboration, an enduring strong and innovative organisation, and staff wellbeing and culture.

We also launched our second Innovate Reconciliation Action Plan (RAP). Our second RAP guides our work for reconciliation and commitment to increasing access to justice for First Nations people. Our vision for reconciliation is self-determination, equal rights, and equal access to justice for First Nations peoples.

Kerry O'Brien stepped down as Chair of the Board of Redfern Legal Centre in November 2025 and from the Board in May 2026. Kerry is a First Nations lawyer and joined Redfern Legal Centre as a night advice volunteer with our Employment Practice in 2016. He joined the Board in 2018 and became Chair in 2020.

Volunteers are the backbone of Redfern Legal Centre. They provide crucial assistance to the engine room of intake, and they boost our research and legal capacity. Volunteer and pro bono lawyers significantly increase our impact and our reach. Our volunteer board members take on an incredible responsibility as Directors and support the management team and the organisation in so many ways.

It is such an honour to lead Redfern Legal Centre and to work with our incredible staff, board and other members of our local community here in Redfern and statewide. Kerry has exemplified someone who has recognised that honour, and leaned into the responsibility that comes with it. He has given such an incredible amount of his time, energy and expertise. Under his leadership, Redfern Legal Centre has grown from around 20 to 40 staff, has launched the First Nations Justice Practice and Financial Abuse Service and has led many groundbreaking campaigns for change.

Kerry has worked incredibly hard as a Chair, is well respected by the Board and staff, and led recruitment of many new excellent Board members. I am grateful for his leadership and his legacy.

Thank you also to Naysla Edwards and Tony Frost who departed as Board Directors this year. Naysla joined the Board in 2021 and contributed with energy and passion to Redfern Legal Centre.

This year we have worked with the local community and our partners statewide to drive policy and advocacy for positive change. We have assisted thousands of people experiencing disadvantage and we have achieved real, tangible change for so many people.



We have identified emerging issues and worked collaboratively on innovative solutions to address these issues. We have had significant, strategic litigation wins that will improve the rights of people nationwide. We have worked with government to inform and improve legislative change.

I am grateful to the amazing staff and Board Directors at Redfern Legal Centre, to our volunteer students and lawyers, to the pro bono firms we work with, and to our stakeholders and partners. I am grateful to each and every individual donor and to our funding partners. Without all of you, we could not have achieved the incredible impact we have had this year.

It is an absolute honour to lead Redfern Legal Centre, and to work with all of you to achieve real and lasting change for social justice.



Camilla Pandolfini, CEO
Redfern Legal Centre

As Redfern Legal Centre approaches its 50th year, we look to the future with the same tenacity that has shaped our past.



Redfern Legal Centre Staff 2025-2026

Message from our Chair



As I write my first report as Chair, I reflect on Redfern Legal Centre's remarkable legacy of advancing access to justice. For almost 50 years, the Centre has worked alongside individuals and communities experiencing disadvantage, providing legal assistance to those who could otherwise not access it, and contributing to broader systems change.

As you will read in this report, this work takes many forms. It includes supporting people to resolve immediate legal problems, working in partnership with communities to respond to emerging issues, and pursuing changes to unfair laws, policies and practices that have a lasting impact. It is thoughtful, principled work, informed by the experiences of the people and communities we serve, and grounded in the belief that everyone should have meaningful access to justice.

This year we launched our new Strategic Plan through to 2030 and our second Innovate Reconciliation Action Plan. Together, they help shape the Centre's future and reaffirm our commitment to reconciliation, access to justice for Aboriginal and Torres Strait Islander peoples and maintaining our deep connection to Redfern and the communities with which we work.

The strength of Redfern Legal Centre comes from its people. On behalf of the Board, I acknowledge the commitment and expertise of our exceptional staff and volunteers and the generosity of our pro bono partners, donors and supporters. The stories of incredible change and impact you will read in this report are only possible because of the strength of our partnerships and shared commitment to the Centre's purpose.

I acknowledge the work of the Centre's CEO Camilla Pandolfini and contributions of my fellow Board directors and thank our departing directors, Naysla Edwards and Tony Frost, for their service. In particular, I acknowledge our former Chair, Kerry O'Brien. Kerry's extraordinary leadership over many years, as a volunteer, director and Chair, has helped shape the organisation we are today and we are deeply grateful.

As Redfern Legal Centre approaches its 50th year, we look to the future with the same tenacity that has shaped our past and an unwavering commitment to advancing fair and equal access to justice.



Laura Lombardo, Chair
Redfern Legal Centre

New Strategic Plan 2026 – 2030

We consulted on, finalised and launched our 2026 – 2030 Strategic Plan in June 2026.

We strive for:

- Fair and equal access to justice
- A just and fair legal system
- Empowered people and strong communities

Redfern Legal Centre promotes social justice by providing free legal assistance and education to people experiencing disadvantage in NSW and working to improve unfair laws, practices and policies that create disadvantage and inequality.

Our Values:

- Equity and Social Justice
- Respect for our clients, the community, and each other
- Empowerment of people and communities
- Excellence and Integrity in all our work

Our 2026 – 2030 Strategic Goals

Achieving outcomes

Our 2026–2030 Strategic Plan is grounded on the belief that by achieving our goals, we will positively impact the lives of people and communities we work with.

Service Excellence and Impact

Service excellence is the heart of what we do and how we address disadvantage and inequity and improve wellbeing.

We will continuously improve our services in response to client feedback and draw on our evidence base and collaborate with the community to identify priorities for change and advocacy.

An Enduring, Strong and Innovative Organisation

As an innovative and strong organisation, we have the capacity to lead change. We can continuously innovate and improve our services to better meet client and community needs.

We will secure funding streams to grow our services and advocacy work and invest in technology and infrastructure for efficiency and innovation.

Collaboration and Partnerships

Strong internal and external collaboration and partnerships mean we are responsive to the changing needs of the community, can effect systemic change, and increase our reach and capacity.

We will develop and strengthen our strategic relationships, work collaboratively for systemic change, and maintain strong and diverse partnerships.

Staff Wellbeing and Culture

Excellence in our work starts with staff who feel safe, supported, and valued. A healthy culture helps people stay in the work, grow in their roles, and deliver better outcomes for clients.

We will encourage internal connections and collaboration, invest in the wellbeing, skills, and growth of staff, and strengthen our strategies to attract and retain excellent staff.

Our impact

11,752 total services provided

3,429
clients

4,336
legal advices

1,287
legal tasks

233
legal information services

5,552
referrals

2,781
referrals from intake

102
discrete holistic support services

54
ongoing holistic support services

168
representation matters

20
ongoing legal assistance services

30
community legal education resources

119
community legal education activities

248
law reform activities

367
stakeholder engagement activities

144
media mentions

Service Excellence and Impact

Our services reached people across the state, reflecting our commitment to accessible, responsive legal help for communities throughout NSW.

This year, RLC provided
11,752 services to
3,429 clients across NSW.

We supported clients with
4,336 legal advices,
1,287 legal tasks and
233 instances of legal information.

We also provided
5,552 referrals, including
2,781 referrals made directly through our intake service.

RLC's holistic model of support includes services delivered by our social workers, financial counsellors and First Nations Engagement Worker. During the year, we provided
102 discrete holistic support services and
54 ongoing holistic support services.

We finalised
168 representation and casework matters, as well as
20 ongoing legal assistance services.

Our Impact:
Client Outcomes

Redfern Legal Centre has nine different practice areas that provide free legal assistance in our local catchment and statewide. These include First Nations Justice, the Employment Practice, the International Student Legal Service, the Financial Abuse Service, the Tenancy Practice, the Credit Debt and Consumer Law Practice, the Generalist Practice, the Police Accountability Practice, and our Health Justice Partnership.

Across these practice areas, we achieved impact for clients in the following areas:

1. Credit, Debt and Consumer Law

34 clients had 61 debts waived or written off to a total of
$558,478

23 clients had 24 fines waived or written off to a total of
$73,420

7 clients had 9 payment plans arranged

5 clients had amounts refunded to them to a total of
$18734

4 clients had default enquiries removed from their credit report totalling
$100,491

3 clients had a contract cancelled, saving more than
$1,245

3 clients had a moratorium arranged
3 clients obtained domestic and family violence financial assistance or payments to a total of
$15,000

2. Compensation

1 client was awarded compensation under the Stolen Generations Redress Scheme of
$5,000

14 clients were granted victims compensation recognition payments to a total amount of
$47,000

8 clients were awarded victim's compensation counselling

2 clients obtained a victim's compensation immediate needs support package totalling
$10,000

3 clients obtained compensation for a total of
$9,057

1 client was granted victims compensation economic loss payment for an amount of
$3,200

3. Child Protection

1 client had their child restored

1 client achieved an improvement in their child contact

2 clients had removal of their children prevented

4. Criminal Law

1 client had bail conditions improved

6 clients had charges dismissed or diversion achieved

3 clients had their sentences reduced

5. Housing

44 clients had their housing termination or eviction prevented

26 clients received compensation or another payment

26 clients had their debt reduced or removed

6. Policing

1 client had a fine withdrawn or cancelled

3 GIPA information requests were applied for and received

2 complaints were lodged with Victims Services

1 complaint was substantiated with an outcome that the police officer was disciplined/ counselled

7. Employment

39 clients had Workplace Justice Visas granted

5 clients had an unfair dismissal or adverse action compensated for a total of
$114,916

6 clients obtained unpaid wages or entitlements to the value of
$270,879

4 clients obtained employment discrimination compensation to the value of over
$275,000

1 other client won her workplace sexual harassment claim in the Federal Court of Australia and has been awarded
$305,000 in compensation.

We assisted a number of migrant workers with an Award interpretation issue, resulting in around
200 migrant workers recovering unpaid wages to the total approximate amount of
$300,000

Client Survey Outcomes

Centre wide, clients reported the following service satisfaction, outcomes and impact within one week of their initial advice.

General contact, understanding and satisfaction

92%
agreed or strongly agreed that it was easy to contact RLC when they first needed help

96%
agreed or strongly agreed that RLC listened to their legal problem

90%
agreed or strongly agreed that RLC helped them to understand how to deal with their legal problem

86%
agreed or strongly agreed that they know where to get help with a legal problem in the future

89%
agreed or strongly agreed that they would recommend RLC to others

Personal and cultural needs

32%
of survey participants had personal or cultural needs that RLC needed to consider and 79% of those clients agreed or strongly agreed that RLC met those needs.

Impact

As a result of the help from RLC (within 1 week of advice):

74%
said our help improved their sense of control over their own life

82%
said our help improved their knowledge of the law and legal system

76%
said our help improved their situation overall

Impact

83%
of clients said our help increased their knowledge of the law and legal system.

73%
reported assistance from RLC decreased their stress levels.

Satisfaction

87%
of clients who responded to the survey report they would recommend our service to other people



Shawna Pope at Waterloo Redfern Pet Day.

Client Feedback

Your staff are wonderfully supportive and provide the most informative and detailed and considerate responses, emails and information of any organisation I have ever known. The staff at Redfern Legal Centre not only are knowledgeable of their profession but they are empathic kind people that truly value and help their clients in need, they are an invaluable asset to this organisation. Thank you for helping me when no one else would.

The help I received was personalised, supportive, practical, in clear steps and it made a very confusing, vague situation feel a lot more manageable. I cannot overestimate what a profoundly important service this is to someone in the midst of a traumatic experience. It is as if I were drowning and you came over to me and placed a ladder in the pool so I could take one step forward and back to the goal of safety, peace and freedom. Thank you.

I'm so grateful to have had the opportunity to speak to the wonderful people at this centre. It was without a doubt the most helpful resource I have encountered in 16+ years of experiencing financial abuse. I wish I had known about this centre before. It would have made a much bigger difference to my family's safety and security. I have already told another friend I know who experiences financial abuse about the service so she can seek help.

I am forever grateful! Words cannot describe how much your services changed my dreadful situation for the better. Exceptional life changing experience thanks to your amazing support. Thank you from my children and myself. Feeling so much gratitude!!

The team really listened to my situation and guided me through my legal issues. I highly recommend RLC. They are just very empathetic about your situation and will try their best to get you the best advice.

Thank you for your help and honest advice/ feedback. You do great work for people who need it – I wish I had reached out sooner.

Thank you for your efforts.

I am very grateful for the support and professionalism of Redfern Legal Centre. They treated me with respect, listened carefully, and explained everything clearly. Their help made me feel supported during a very difficult time. Thank you for your time, effort, and dedication. Your help has made a real difference in my life.

Thank you for all the time your team has invested in me. It is really important for international students, especially when we are new to the country and are completely lost in this legal world and don't know where to start when something goes wrong. Please don't ever stop helping students. We are so vulnerable as we are in new country at very young age with no guidance.

Keep on being deadly!

I would have felt much more stressed, not prepared for the NCAT tribunal properly and potentially not taken measured steps to solve my problem.

I could have made serious mistakes and, given how tight the rental market is, there is a good chance I would have ended up homeless.

Without Redfern Legal Centre, I would almost certainly have lost my lawful status in Australia. My Subclass 407 visa was expiring and I had no pathway to remain while pursuing my workplace claims. RLC assessed my situation and provided the workplace exploitation certification that allowed me to lodge a Subclass 408 Workplace Justice Visa the day before my visa expired. Without that certification, I would have been forced to leave the country while injured, with no work capacity, and abandon my active workers compensation and workplace claims against my former employer. The exploitation I experienced would never have been formally recognised.

If I had not spoken to Redfern Legal Centre, I would have been very confused and stressed about my situation. I did not fully understand my rights or the legal process, and I may have made serious mistakes that could negatively affect my visa and future in Australia. Their guidance gave me clarity, confidence, and direction.

If I hadn't spoken to you about my problem, I believe things might have become more overwhelming and difficult to manage on my own. I would have continued to feel isolated, unsure of my options, and possibly delayed getting the right support or taking steps forward. Reaching out allowed me to gain clarity, feel heard, and start exploring solutions that I may not have considered otherwise.

Thank you so much for your help and support during my toughest time. I really appreciate it and wish the best for you.

Thank you for your assistance with my matter regarding unfair dismissal. I really appreciate the time and effort you put in to advising me, putting together the legal letter (which I feel set things on the right track) and liaising on my behalf. The process was daunting for me and so I'm incredibly grateful for your support and am very pleased with the outcome. Once again, thank you. Wishing you all the best.

It would be my honour to contribute to this work, and I am grateful for the important work that Redfern Legal Centre is doing in community legal education and law reform. If my experience can help improve support for others in the future, I would be very pleased.

Collaboration and Partnerships

We provided

30 new resources, conducted

119 community legal education activities and participated in

248 law reform activities.

We engaged with stakeholders on more than

367 occasions.

“RLC is doing great work across the community – providing free legal help on tenancy, debt, employment, discrimination, DFV, and family law. Doing community outreach and legal education, partnering with local organisations, and advocating for fairer laws that affect everyday people.”

Stakeholder response

Stakeholder Surveys

80%

Of the respondents who had referred a client to RLC, 80% were satisfied or very satisfied with the service they were provided

87%

agreed we were effective or very effective at providing access to justice for people experiencing disadvantage

77%

agreed we were effective or very effective at services working together to meet clients’ needs holistically

77%

agreed we were effective or very effective at systemic change in the law, policies or practices

67%

agreed we were effective or very effective at engaging and building capacity in the community

80%

agreed we were effective or very effective at having a positive impact on increased understanding of the law by individuals in the community

Financial Abuse Service staff at the AFSA Summit 2025.



Redfern Legal Centre's Reconciliation Action Plan

"The Layers of Country III" by Rubyrose Bancroft.

This year, our work towards First Nations justice reaffirms our commitment to the ongoing work of healing and truth-telling.

Our vision for reconciliation is self-determination, equal rights, and equal access to justice for First Nations peoples. We seek a justice system free from racism and colonial violence. We acknowledge past atrocities, ongoing systemic racism, and the harm caused by the legal system. RLC is committed to truth-telling and a shared journey toward equality and trust. First Nations justice is core to our work.

This commitment was reflected throughout the year; in the events we took part in and the relationships we continued to build with First Nations organisations and communities.

NAIDOC 2025 was a powerful week of connection, learning, and community celebration. We were honoured to acknowledge the resilience and achievements of First Nations peoples and join the celebrations of one of the world's oldest living cultures. Throughout NAIDOC Week, and every week, we are grateful for the opportunity to listen, learn, and work alongside First Nations organisations and communities. A big thank you to the Aboriginal Medical Service and The National Centre of Indigenous Excellence for hosting us at their vibrant events.

We were honoured to be part of Yabun on January 26, a day of contemplation, commemoration and celebration. Each year, Yabun Festival celebrates the survival of First Nations communities and culture, a vibrant and powerful day filled with resilience and joy. RLC held a stall providing advice and referrals, along with our signature free zooper doopers.

This year we launched our Reconciliation Action Plan 2026–2028, after finalising the plan and receiving approval from Reconciliation Australia. Our Reconciliation Action Plan sets out our organisational commitment to reconciliation and contains a number of concrete actions for us to work towards between March 2026 and February 2028.

We also scripted, filmed and produced a cultural awareness training video, featuring First Nations staff speaking on how they work in a culturally safe way with First Nations clients for our staff and volunteers as part of their induction process.

We attended the Youthblock Youth Week celebration, run by Sydney Local Health District with strong links to the First Nations community. This was a great way to strengthen our connection to the staff and clients at the organisation.

We were proud to support the Coota Girls Sorry Day Community Gathering again this year. Our staff and volunteers put on a sausage sizzle, helping to feed those gathered to commemorate the impact of the Stolen Generations, and to honour survivors and their families with a powerful day of music, reflection and connection.

We acknowledge the impact of the Stolen Generations along with the wider violence of colonisation is ongoing.



Cate Hewett, Amelia Klein and Laura Bianchi at the National Sorry Day Community Gathering for Coota Girls.



Tobias Elliott-Orr and Stacey Coombes celebrating NAIDOC.

First Nations Justice

Walking alongside First Nations people and communities is central to our work and purpose at Redfern Legal Centre.

This year, the First Nations Justice Practice has provided assistance in several complex legal areas including complaints about police, care and protection, family law, credit and debt issues, unpaid fines, tenancy and housing issues, victims compensation, discrimination complaints, employment law matters, complaints regarding education providers, guardianship and financial management orders, minor criminal law matters and apprehended domestic violence orders.

To make our service more accessible, the practice prioritises meeting clients in person, often through community outreach, to provide culturally safe and trauma-informed support. We do this through ongoing relationships with Aboriginal controlled and operated services in our local community, including Redfern Community Centre, First Nations Response, Kinchela Boys Home Aboriginal Corporation, Mudgin-Gal Aboriginal Women's Service, the Aboriginal Medical Service, Weave Youth and Community Services, the Aboriginal Legal Service and Glebe Youth Service.

In May 2026, the First Nations Justice Practice joined a Firearms Prohibition Order Complaints working group. The group was established in response to growing concerns that NSW Police are using Firearm Prohibition Orders in a discriminatory manner against First Nations young people. The group's work consists of appealing these orders imposed by NSW Police on young people, where appropriate, and assisting to draft and provide advice on complaints to the Law Enforcement Conduct Commission which is currently investigating Firearm Prohibition Orders.

The First Nations Justice Practice also collaborates with relevant stakeholders and provides legal services in relation to the misidentification of First Nations victims of domestic and family violence, an ongoing and systemic issue affecting our clients and communities.

This year, the First Nations Justice Practice made a submission to the Parliamentary Inquiry into Racism, Hate and Violence directed at Aboriginal and Torres Strait Islander people. Our submission presented evidence directly from First Nations clients and community partners highlighting the ongoing systemic racism and inequality experienced by First Nations people.

To make our service more accessible, the practice prioritises meeting clients in person, often through community outreach, to provide culturally safe and trauma-informed support.



Tobias Elliott-Orr speaking at an RLC event.



RLC's stall at Yabun Festival.

Case study

Graham* is a First Nations man in his 60s who contacted the First Nations Justice Practice after being charged with a driving offence.

Graham had recently been diagnosed with several serious health conditions, which affected his driver's licence status. Around the same time, he lost his job and was injured in a traffic accident, breaking his collarbone and several ribs.

Sometime after the accident, police stopped Graham for a random breath test, and police told him that his driver's licence had been cancelled because of his recently acquired medical condition. Graham did not know his licence had been cancelled.

Police charged him with an offence that carried the risk of a significant fine and imprisonment.

The charge had serious practical consequences for Graham. He needed his driver's licence to attend regular medical appointments.

After losing his job, he had also been working as an Uber delivery driver to keep up with his bills. A fine would have pushed him further into financial hardship.

Graham had also retrained as a disability and mental health support worker. He was concerned that a criminal record could prevent him from finding work in that sector.

We represented Graham in court and presented evidence about his medical conditions, loss of employment and income, and urgent need to keep his licence.

Following our advocacy, Graham received an outcome that did not record a criminal conviction. He kept his NSW driver's licence and avoided any financial penalty.

*Name changed

Our impact:

$40,000

Over $40,000 in fines debt written off for clients experiencing financial hardship.

$9,500

4 victim's compensation applications successfully obtained for clients totalling $9,500.

8

8 Government Information Public Access applications made on behalf of clients in relation to complaints about NSW Police.

RLC in the media:

Indigenous deaths in custody reach four-decade high

Tobias Elliott-Orr speaks to SBS and ABC News

First Nations Justice Solicitor Tobias Elliott-Orr spoke to SBS about the record number of First Nations deaths in custody in 2025 and to ABC News about the vastly disproportionate rates of use of force against First Nations people by NSW Police.



Christie M, Shawna Pope at the National Sorry Day Community Gathering for Coota Girls.



Sean Stimson and Camilla Pandolfini at The Lord Mayor's Welcome for International Students.

International Student Legal Service NSW

Redfern Legal Centre's International Student Legal Service NSW (ISLS) is the only statewide legal service dedicated to supporting the more than 248,000 international students living and studying in NSW.

ISLS provides free, confidential legal advice, advocacy, resources, and community legal education to help international students resolve legal issues early, before they affect their health, wellbeing, or education.

Since 2011, ISLS has helped thousands of students with issues including housing, employment, scams, debt, family violence and disputes with education providers. As a frontline statewide service, ISLS identifies emerging trends, exposes exploitation, and supports systemic reform.

We empower international students to understand their rights and access justice without fear through multilingual legal education, digital self-help tools and student legal clinics delivered with universities. By working with government, education providers and the community sector, ISLS seeks to address systemic harm and improve legal outcomes across NSW.

Case study

Jiyeon* contacted ISLS after experiencing ongoing privacy and safety concerns in female-only student accommodation. Over several months, another resident repeatedly brought male visitors into shared living areas and bathrooms. Despite making multiple complaints, Jiyeon felt the accommodation provider had not adequately addressed the issue, and she no longer felt safe.

Jiyeon ended her accommodation agreement and moved elsewhere, incurring substantial relocation costs. She was unsure whether the provider had met its legal obligations or whether she could challenge the fees imposed when she left early.

We advised Jiyeon about her rights to quiet enjoyment, the provider's obligations and available dispute-resolution options. We assisted her to seek reimbursement for costs associated with ending the agreement and relocating.

Following our intervention, the provider agreed to waive several fees and charges. This substantially reduced the financial impact of Jiyeon's decision to leave.

*Name changed

Case study

Ahmed* sought assistance from ISLS after a motor vehicle accident. He believed the other driver was responsible, but liability was disputed, and there were no independent witnesses, dashcam footage, or CCTV.

Ahmed's vehicle was written off, and he later faced a claim of over $30,000 for damage to the other party's vehicle.

ISLS advised Ahmed about liability, evidence gathering, insurance processes, and court options. When attempts to resolve the matter informally were unsuccessful, we helped him prepare and file a Statement of Claim against the other driver.

After proceedings commenced, the other party provided details of their insurer, and the dispute was referred to their insurance company. The insurer ultimately accepted Ahmed's claim and paid compensation for his vehicle damage.

*Name changed

ISLS contributed specialist expertise to Thomson Reuters' *Lawyers Practice Manual NSW* on international student legal issues and driver licensing requirements.

At the City of Sydney's Lord Mayor's Welcome to International Students, attended by around 900 students, ISLS engaged directly with approximately one in five attendees through a digital interactive legal rights quiz and information stall. The results helped identify knowledge gaps to guide future education.

ISLS also participated in O-Week activities at UTS, TAFE NSW, Victoria University Sydney, CQU Sydney, and Macquarie University. More than 90 student leaders attended an ISLS legal rights session for the City of Sydney's International Student Leadership and Ambassador Program (ISLA), leading to discussions about peer-to-peer legal information resources.

Responding to casework trends, ISLS and RLC developed 10 new information resources covering scams, rental accommodation, public transport, motor vehicle accidents, workplace rights, and apprehended violence orders. Two original social media videos about e-bike laws and international driver licence changes received thousands of views, extending our delivery of community legal education.

ISLS contributed to sector-wide advocacy on rental housing reform through NSW Fair Trading's consultation on proposed shared accommodation reforms. Through technical working groups and stakeholder roundtables convened by the Rental Commissioner, ISLS brought international students' experiences to discussions on housing security, transparency and protections for people in shared accommodation.

ISLS engaged with the Student Accommodation Association and providers including Scape Australia on tenancy practices, contractual fairness and dispute resolution.

ISLS continues to collaborate with Western Sydney University, UTS, anti-trafficking organisations and the PlaySafe Programs International Students Consortium ensuring research and sector responses reflect international students' experiences of visa uncertainty, housing insecurity, exploitation and barriers to justice.

RLC in the media:

Liliana paid thousands to study in Australia but never got her money back


Liliana paid thousands to study in Australia but never got her money back

Sean Stimson was featured in an article about a Colombian single mother who lost $6,300 in fees to an Australian education agency after her visa was denied, with promised refunds never materialising as the director shut down the business and reopened under a new name. Sean noted that "international students are perhaps considered an easy target" due to the "lack of certainty around their legal rights."



ISLS and Camilla Pandolfini meet with the Consulate-General of the People's Republic of China in Sydney.



Rashini Fernando and Shawna Pope at Youthblock Youth Health Service.

Health Justice Partnership

Redfern Legal Centre's Health Justice Partnership (HJP) with the Sydney Local Health District (SLHD) has a direct, profound, and positive impact on clients' health and well-being.

Redfern Legal Centre delivers a Health Justice Partnership with Sydney Local Health District (SLHD). We are co-located at Royal Prince Alfred Hospital, Sydney Dental Hospital and Redlink Community Housing and work alongside health workers to provide a flexible, trauma-informed and holistic service to patients engaged with an SLHD service.

Community Legal Education & Law Reform

We present regular community legal education sessions to RPA social work staff and students on various issues including Victims Services applications, ADVOs, child protection and mental health diversions for criminal matters.

HJP collaborated with the First Nations Justice and Police Accountability practices to provide submissions to the Parliamentary Inquiry into Racism, Hate and Violence directed at Aboriginal and Torres Strait Islander people. HJP focused its submissions on systemic racism affecting First Nations clients through the care and protection system. We consulted with local First Nations community leader Aunty Lousie Hammond, the CEO of Midjuburi Youth Resource Centre, who shared her experience working with young people in the care system and targeted by police, to guide our recommendations.

Our impact:

We assisted many clients with fines, including obtaining waivers for two clients with fines of $13,372 and $11,527 respectively.

Case study

Sam* is an international student from China whose first language is Mandarin. She relies on interpreters for English translation. She was assaulted by her roommate and suffered injuries which amounted to serious harm. Sam called the police to report the attack.

Police did not enquire if she understood what they were asking of her, and as a result she was unable to provide a statement that accurately portrayed the crime that occurred.

Sam was not provided with a copy of the Apprehended Domestic Violence Order (ADVO) that was in place to protect her, was not updated during the investigation of the offence against her and was not advised of the outcome of the matter when it was heard and finalised at court.

We spoke to Sam with an in-person Mandarin interpreter. We then assisted her to engage with police to obtain a copy of the ADVO and information about the outcome of the criminal matter and to raise concerns about their failure to use interpreters in their discussions with Sam.

We made a Victims Services application for a recognition payment on behalf of Sam, advocating for a Category C payment ($5000), which was successful.

We incorporated Sam's story into submissions in support of a Human Rights Bill in NSW, to raise the importance of interpreters for victims of crime.

Sam said the following about her experience with the Health Justice Partnership at RLC: *"I am grateful for the important work that Redfern Legal Centre is doing. If my experience can help improve support for others in the future, I would be very pleased."*

*Name changed



Shawna Pope, Laura Bianchi and Jemima Gaunt at Community Legal Centres NSW: Big Yarn Up & RRR Summit.

Financial Abuse Service NSW

The Financial Abuse Service NSW (FAS) offers free legal, financial counselling and social work assistance to individuals who have experienced financial abuse in intimate partner relationships.

Our state-wide service is the only one of its kind in Australia.

Our unique approach provides holistic support to victim survivors facing complex legal problems in family law, credit and debt, corporate insolvency, tax and immigration.

We also advocate for policy and law reform to address and prevent financial abuse through our coordination of the Economic Abuse Reference Group (EARG), a national network of over 70 community organisations across Australia that work collectively with government and industry to prevent and better respond to financial abuse.

Case study

Sunta* was referred to FAS by a caseworker from a women's health centre. Sunta had approached multiple services without success due to the business element of her debts.

Sunta had experienced sustained abuse throughout her relationship. Following the relationship breakdown, she was misidentified as the primary perpetrator of violence and an ADVO was obtained against her. Sunta had not previously sought help due to fear, limited understanding of Australian legal systems, and concern that she would experience retribution.

Sunta's businesses had failed, she was injured and unable to work and she was relying on the JobSeeker Payment as her sole income. She was experiencing significant financial hardship. We successfully referred her for urgent family law representation.

While the family law pathway proceeded, FAS was able to advocate for a statement of claim for unpaid utilities bills to be discontinued and the debt waived. In addition, a pause on enforcement of council rates as well as relocation assistance and a mortgage moratorium were obtained. This allowed Sunta to secure safe accommodation and focus on a family law settlement to finalise all matters and remaining debts jointly held between Sunta and the perpetrator.

*Name changed

Case study

Jane* was in a relationship with Michael* for more than 10 years. During that time, Michael used Jane's identity to enter into contracts in her name. He controlled her email account, and she was unaware of the debts until he stopped making payments after she left the relationship.

After leaving the relationship, Jane began receiving near-constant contact from creditors about debts she did not recognise. When RLC helped her to obtain her credit report, it showed dozens of unfamiliar enquiries and $15,000 in debt in her name. She soon received letters of demand and statements of claim for additional debts that did not appear in the report.

FAS assisted Jane to have some of the debts waived, but creditor contact continued, causing significant and ongoing harm to Jane's mental health. Because many debts were not listed on the credit report, Jane could not be certain all liabilities had been identified. Given the ongoing uncertainty and pressure, FAS advised Jane about the options available to her, including bankruptcy. As addressing each debt individually was no longer practical or sustainable for Jane, Jane chose bankruptcy as the most suitable pathway. FAS helped Jane prepare and lodge the application. She can now direct creditors who contact her for payment to her trustee, giving her greater certainty and protection from further creditor pressure.

*Name changed



Camilla Pandolfini and Jasmine Opdam at an International Women's Day Event hosted by Ashurst.

This year we launched a dedicated Company and Tax Pro-Bono Clinic to strengthen our capacity to assist victim-survivors experiencing financial abuse through businesses, companies, trusts and taxation systems.

We were also very pleased to welcome new firms and practitioners into our pro-bono program throughout the year. These partnerships have strengthened our relationships with the private legal profession and increased opportunities for collaboration, knowledge-sharing and capacity building. They ensure our clients benefit from diverse perspectives, specialist expertise and high-quality legal assistance that would otherwise be difficult to access, helping us deliver more comprehensive support to victim-survivors navigating complex legal issues. FAS delivers clinics in family law, credit and debt law and company and tax law, with assistance from six different pro-bono partners, to achieve the depth of experience and assistance our clients require.

Meaningful legislative change and policy reform often takes years to achieve. This year, we are beginning to see real change in relation to financial abuse perpetrated through the company and tax space. In 2022 we were the first organisation in the domestic and family violence, legal assistance and financial counselling sectors to lead sustained advocacy on perpetrators coercing victim survivors into company directorships and exposing them to significant business and tax liabilities.

This year, we are beginning to see real change in relation to financial abuse perpetrated through the company and tax space.

Over the last two years, we have worked with Treasury, providing case studies, data and advice on related reforms, including tax debt issues.

In August 2024, Commonwealth Treasury approached us as it began examining how corporate and taxation systems were being misused as tools of financial abuse. Drawing on our frontline experience, we developed policy proposals outlining legislative gaps, priorities and practical solutions. Over the last two years, we have worked with Treasury, providing case studies, data and advice on related reforms, including tax debt issues.

To strengthen the evidence base, we partnered with Associate Professor Vivien Chen to produce Australia's first national research on coerced business debts, which shed light on the hidden toll of coerced business debt, revealing how business structures are weaponised to perpetrate financial abuse, resulting in long-term economic hardship. It highlights how women in heterosexual relationships are disproportionately the targets of financial abuse, which can have long-term impacts including bankruptcy, poverty, and homelessness. The study finds that victim-survivors are frequently left with huge debts, sometimes amounting to millions of dollars, after being unknowingly or forcibly trapped in their ex-partner's business affairs.

We contributed to Treasury's consultation on coerced directorships in December 2025. EARG continued to lead community sector advocacy, lodging a 52-page submission, participating in roundtables and coordinating support from sector stakeholders. Work continues on reforms that would strengthen consent requirements for director appointments, create protections for victim survivors coerced into directorships and extend response timeframes for Director Penalty Notices. We anticipate legislation to be introduced in late 2026.

RLC in the media:

Penalties push for financial abusers who draw partners into tax and company fraud

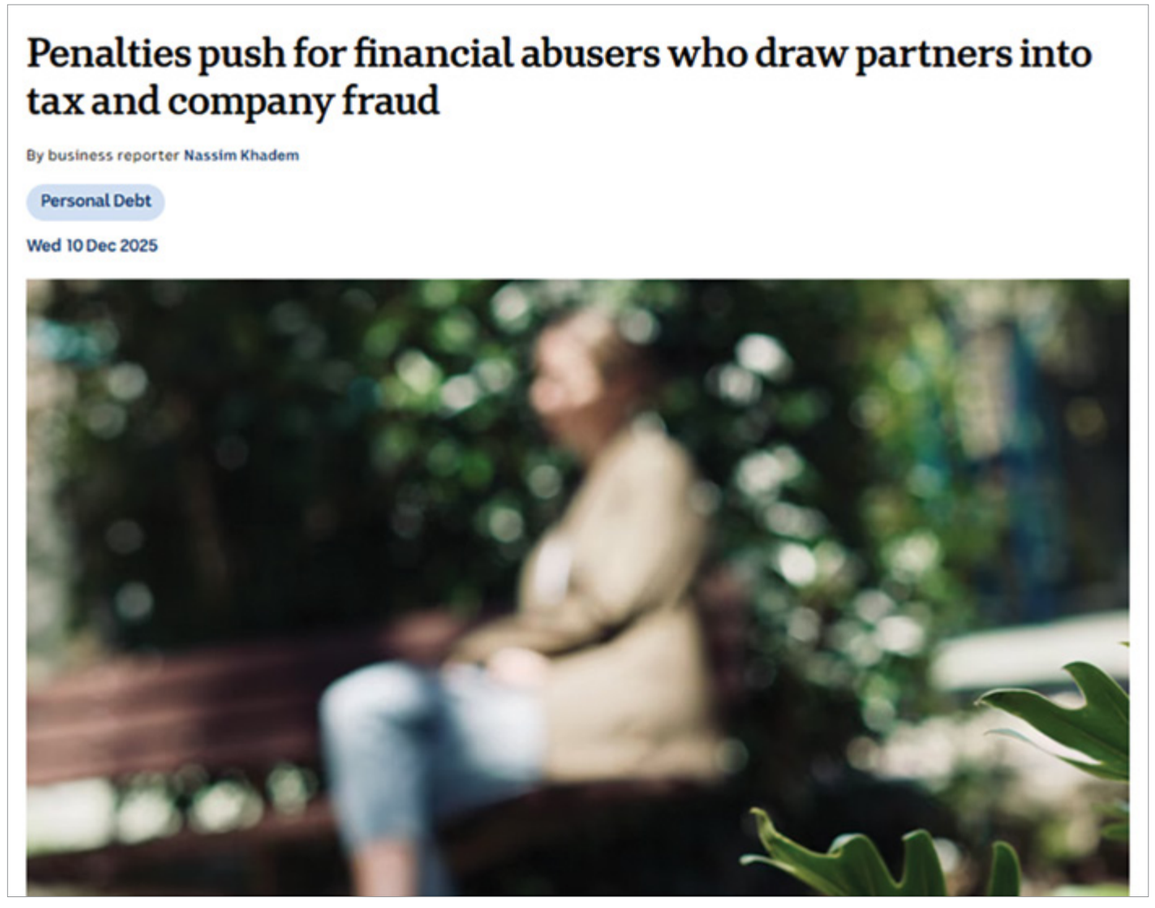
ABC News

The pioneering study on coerced business debt led by Redfern Legal Centre was covered by the ABC, the story featured a former FAS client Mary*.

It took three years of dedicated legal work by RLC and pro-bono lawyers to unravel the financial abuse Mary had endured. They helped Mary prove coercion, negotiate with creditors, and finally stop being chased for debts that were never hers.

"It's hard to put into words how much RLC helped me. They went beyond my expectations, meticulously going over every debt, getting them wiped or negotiated. If I didn't have them on my side, I don't know where I'd be today. I've been able to rebuild my life to stability, without the depression and anxiety. I'm so happy this service exists for other women."

*Mary



Penalties push for financial abusers who draw partners into tax and company fraud

By business reporter Nassim Khadem

Personal Debt

Wed 10 Dec 2025

ABC News coverage of the coerced business debt research.

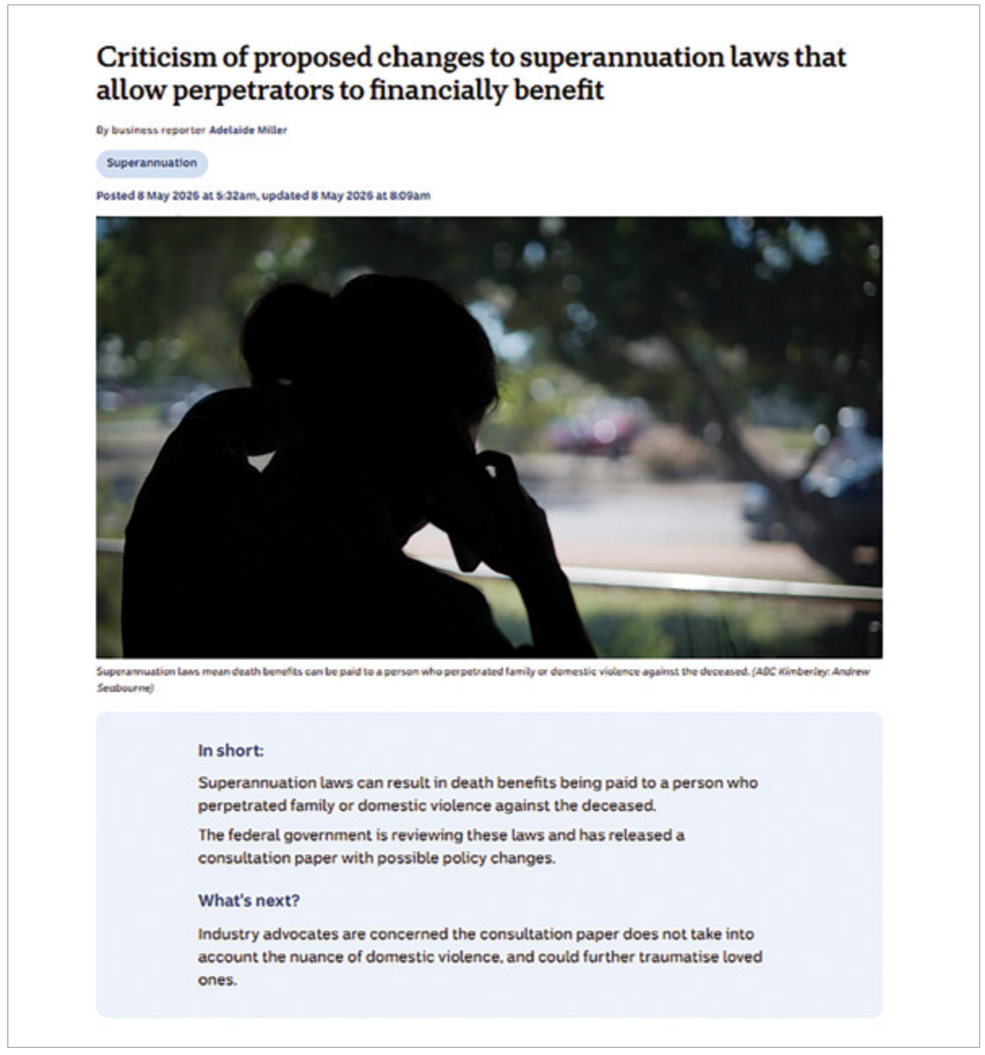
RLC in the media:

Superannuation laws risk savings handed to DV perpetrators

Superannuation laws can result in death benefits being paid to a person who perpetrated family or domestic violence against the deceased.

The federal government is reviewing these laws and has released a consultation paper with possible policy changes.

RLC's joint submission to the federal government, alongside industry stakeholders including Super Consumers Australia, was covered by the ABC. Jasmine Opdam was featured in the article highlighting the need for reform via legislation that requires all super funds to consider domestic and family violence when deciding death benefit claims, and ensuring funds have the power to set aside eligible beneficiaries if there is persuasive evidence of violence.



Criticism of proposed changes to superannuation laws that allow perpetrators to financially benefit

By business reporter Adelaide Miller

Superannuation

Posted 8 May 2026 at 5:32am, updated 8 May 2026 at 8:09am

Superannuation laws mean death benefits can be paid to a person who perpetrated family or domestic violence against the deceased. *(ABC Kimberley: Andrew Seabourne)*

In short:

Superannuation laws can result in death benefits being paid to a person who perpetrated family or domestic violence against the deceased.

The federal government is reviewing these laws and has released a consultation paper with possible policy changes.

What's next?

Industry advocates are concerned the consultation paper does not take into account the nuance of domestic violence, and could further traumatise loved ones.



Sam Lee and Principal Solicitor, Peter O'Brien from Pro Bono Partner O'Brien Criminal and Civil Solicitors.

Police Accountability

The Police Accountability Practice provides free legal advice and assistance to people across NSW who have experienced police misconduct, misuse of police powers, discrimination, excessive force, or failures in police responses to domestic and family violence.

Our advice and casework continue to provide an evidence base for identifying systemic issues in policing, informing our policy, advocacy, law reform, and strategic litigation work.

Across 2025-26, our work has focused on the ongoing need for reform to strip search practices, the development of a health-led response to mental health emergencies, police responses to domestic and family violence, the policing of protests, and the misuse of Firearms Prohibition Orders (FPOs) to expand police search powers against First Nations people. We have continued to work alongside community organisations, Aboriginal Community Controlled Organisations (ACCOs), legal services, families, and people with lived experience to advocate for a policing system that is accountable and fair.

Case study

Jane* is a woman living with disabilities who relies on her accredited assistance dog to support her with complex health conditions. Jane was refused access to a public service because she was accompanied by an assistance animal, despite presenting valid accreditation for her well-behaved and well-groomed assistance animal. Police were called to the scene. Rather than de-escalating the situation, the officers failed to properly recognise Jane's rights as a person using an accredited assistance animal and made inaccurate, offensive and dismissive comments about assistance animals and disability rights.

The incident caused Jane significant distress, humiliation, and anxiety, and affected her confidence accessing public spaces and participating in work and social activities. RLC assisted Jane to prepare a complaint to the Law Enforcement Conduct Commission about the conduct of the officers who attended. The complaint referred to NSW Police for investigation was ultimately sustained with management action taken against the officers involved.

Jane said:

"I can highly recommend you and RLC services to others needing knowledgeable, committed, and respectful legal assistance in defending their human rights and seeking justice to protect themselves. Lives and communities are enriched by your work."

*Name changed

Case study

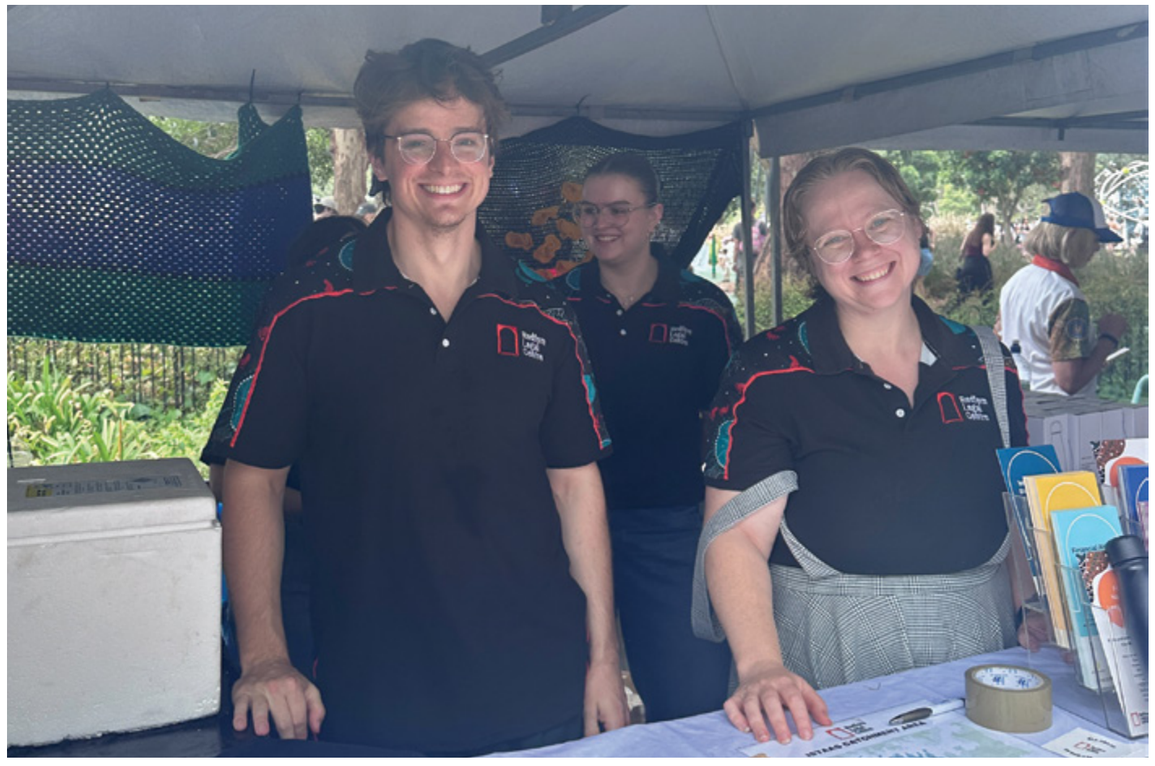
Alice* is a victim-survivor of domestic and family violence perpetrated by her former partner, who is also a former police officer. Alice experienced significant barriers when trying to report ongoing stalking and harassment because her former partner was known to, and friendly with, police officers in her local area. She was concerned that police were not adequately responding to or investigating her reports and that further reports made locally could be disclosed to her former partner, increasing the risk to her safety.

RLC assisted Alice to prepare a detailed statement, collate supporting evidence, and make a complaint to the Law Enforcement Conduct Commission. We advocated for the matter not to be investigated by the Local Area Command where the alleged offender had connections.

The matter was assigned to an Inspector at a nearby Command, who appointed an investigator with no prior connection to the alleged offender.

While there have been ongoing issues with the handling of the investigation by police, Alice told us she "truly couldn't have made it this far without [our] help."

*Name changed



Rian Terrel and Amelia Klein at Yabun.

Policy and advocacy

The Police Accountability Practice has long advocated for an alternative, health-led first responder model for mental health emergencies. Through our casework, we continue to see trauma and harm inflicted when police are the primary responders to people experiencing mental health crises. Police should not respond to mental health-related incidents unless there is a genuine risk to the safety of health responders or the public, and even then, the response should be led by health professionals wherever possible.

In October 2025, we presented at the Alternative First Responders National Symposium hosted by the National Justice Project. In November 2025, NSW Police and NSW Health consulted with the Police Accountability Practice, and other CLCs, legal and community sector organisations, and ACCOs about a proposed health-led model for responding to mental health emergencies.

In June 2026, we made a submission to a Law Enforcement Misconduct Commission (LECC) inquiry, calling for a health-led model and for changes to training, policies, and procedures. We continue to support the advocacy of families of people killed by police during mental health emergencies.

RLC has continued to advocate for urgent reform to police strip search practices in New South Wales.

In September 2025, the Supreme Court of NSW handed down judgment in favour of the lead plaintiff in the strip search class action run by RLC and Slater and Gordon, awarding damages of $93,000 plus interest, with exemplary damages to be determined. The decision included significant judicial guidance about the limits of police powers to conduct strip searches. Her Honour Justice Yehia criticised strip searches at music festivals following drug dog indications or where police suspect possession of small quantities of drugs. Her Honour also acknowledged that strip searches are invasive, humiliating, and degrading.

Some aspects of the judgment are under appeal, with the appeal heard before the Court of Appeal in May 2026, which reserved its judgment.

Since the September 2025 judgment, RLC has obtained statistics showing that between 30 September 2025 and May 2026, police strip-searched 985 people in NSW, with the youngest person searched aged 14 and the oldest aged 77.

On 9 February 2026, a protest was held near Sydney Town Hall against the visiting Israeli President. NSW Police sought to shut down the protest, and there were widespread examples of what appears to be excessive force being used by police. Following reports of force and alleged misconduct by police, the LECC announced an investigation into the police operation.

We represent several people who were subjected to police force or witnessed police force during the protest. We have assisted these clients to prepare and submit complaints, statements, and supporting evidence to the LECC. We will continue to represent these clients throughout the investigation, including if they are called to give evidence in any LECC hearings.

We have also developed community legal education resources on protest laws and police powers at protests and conducted community legal education on the topic.

This year, we joined with the Justice and Equity Centre, Weave Youth and Community Services, Mounty Aboriginal Youth Service, Just Reinvest NSW, the Aboriginal Legal Service, and other organisations to advocate for changes to the NSW Police use of Firearm Prohibition Orders (FPOs). While our concern is not about restricting access to firearms, we are deeply concerned about the broad police search powers that attach to these orders and the way those powers are used in practice.

FPOs are made by the Commissioner of Police, not a court, and they do not expire. Once an order is made, police gain additional powers to search the person subject to the order, as well as premises and vehicles connected to them. These powers are broad, can be used repeatedly, and police do not follow legal safeguards when searching. In our casework and community engagement, we have heard serious concerns about police using these powers gratuitously, including by regularly searching the homes of young First Nations people and their families, and searching groups of First Nations young people at community sporting events.

The LECC is currently investigating police misuse of the FPO scheme, particularly against First Nations young people. RLC has engaged in community sessions with ACCOs to understand the issues people are experiencing on the ground, give legal advice, raise awareness about the LECC investigation, and assist people to make complaints. We are advising and representing children under 18 and young adults in the NSW Civil and Administrative Tribunal matters where FPOs have been issued to them for non-violent offending while minors.

RLC in the media:

Strip-search harm must be stopped to protect our young people

Samantha Lee, Assistant Principal Solicitor wrote in the Sydney Morning Herald that despite a scathing Supreme Court judgment against police strip-searches, young people at summer festivals remain vulnerable to these traumatic procedures. Sam argued the practice has continued unchecked for years despite ongoing concerns from community groups, politicians, and harm minimisation advocates. She argued that the harm caused by strip-searches must be stopped to protect young people.


The Sydney Morning Herald

OPINION

Strip-search harm must be stopped to protect our young people

Samantha Lee
Solicitor

Samantha Lee's opinion piece in the Sydney Morning Herald.

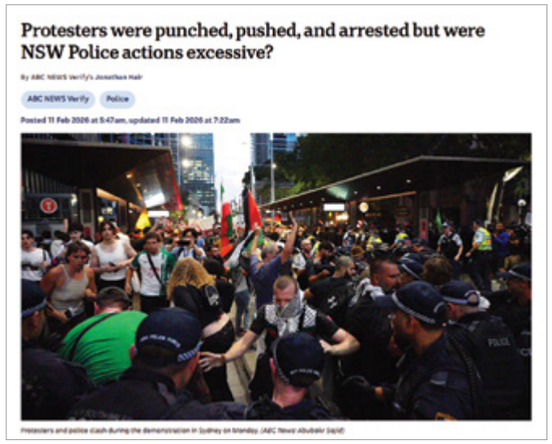
RLC in the media:

Legal rights groups call on NSW Police Commissioner to end protest ban

RLC provided expert commentary on police accountability, protest rights and the use of force. We joined civil society organisations in an open letter to the NSW Police Commissioner urging him not to extend restrictions on public assemblies, highlighting the particular importance of this for First Nations communities gathering on Invasion Day.

Police use of force at Town Hall protest

Following police using force against protesters at a Sydney rally against the visiting Israeli President, RLC, provided expert legal analysis on the threshold for excessive force.


Protesters were punched, pushed, and arrested but were NSW Police actions excessive?

By ABC NEWS Verify's Jonathan Hair

ABC NEWS Verify | Police

Posted 11 Feb 2026 at 5:47am, updated 11 Feb 2026 at 7:22am

Protesters and police clash during the demonstration in Sydney on Monday. (ABC News: Abubakr Sajid)


Grace-Cameron Lee and Sam Lee with Colin Biggers & Paisley Pro Bono Clinic.


Grace Cameron-Lee



Credit and Debt Solicitor Khai Dar Lau, Claudia Robinson and Lody Stewart at the National Consumer Congress.

Credit, Debt and Consumer Law

We assist clients in resolving problems that can quickly escalate into serious financial stress.

The credit, debt and consumer law practice provides advice, representation and community legal education to people experiencing disadvantage across a broad range of credit, debt and consumer issues, including fines, loans, insurance, utility and telecommunications bills, credit cards, motor vehicle property damage, scams and bankruptcy. We assist clients in resolving problems that can quickly escalate into serious financial stress.

We assisted clients to reduce debt burdens, prevent unfair outcomes, strengthen consumer protections, have significant debts waived, enter manageable payment plans, exit unfair loans and contracts, and defend a range of money claims.

Case study

We assisted an elderly man with complex chronic health conditions who does not speak English as a first language. He incurred a speeding fine while fleeing his home during a dangerous incident. His social security payment was his sole source of income, leaving him with no capacity to pay the fine after covering bills and medication. His mental and physical health conditions also meant he could not participate in a Work and Development Order to reduce the debt.

We successfully requested Revenue NSW write off his fine. The practice explained the client's health challenges, his inability to participate in a Work and Development Order, and the mitigating circumstances of the offence.

Revenue NSW agreed to write off the fine. This removed the debt burden, reduced the client's financial stress, and allowed him to focus on his health and personal safety without the added pressure of enforcement action.

Case study

We assisted a client with severe arthritis in his neck, shoulders, and spine, as well as chronic knee problems that made walking up and down stairs or inclines extremely painful. The client was unable to vote in the local government election because the closest polling station was in a hilly area and the lift in his unit block had broken down. As a result, he received a $55 fine, which later increased to $185 due to enforcement costs.

We successfully advocated for the fine to be withdrawn by Revenue NSW. The practice provided a detailed explanation of the client's medical conditions and the significant practical barriers he faced in attempting to vote.

Revenue NSW agreed to withdraw the fine in full. This outcome removed the financial burden and the stress of enforcement action for this elderly client, allowing him to focus on managing his health without the added worry of debt collection.

We strengthened our community engagement to reach more people in need. We delivered a collaborative community legal education session with the Financial Abuse Service for Weave Youth and Community Services, and participated in outreach events at Redfern Community Centre, a Mob Strong Debt Help event, Redlink Outreach and Glebe Youth Service Food Circle to build referral pathways with local organisations. The practice also delivered a community legal education session on external dispute resolution for debts, attended by 137 people, with participants reporting that the presentation was informative and useful.

We continue to advocate for systemic change to protect consumers. We are actively involved in the NSW Legal Assistance Forum Fines and Traffic Law Forum, contributing to strategic priorities for the year. We have also provided extensive feedback to the Customer Owned Banking Association on weaknesses in its Code of Practice and remain a key participant in ACCAN's Fair Call Coalition, where we helped advocate for ACMA to reject inadequate industry proposals and move towards stronger direct regulation of the telecommunications industry.

"What really stands out other than the financial expertise is speaking to people who really listen and care. Thank you so much! That is very hard to find."

Client

137

Community legal education session on external dispute resolution for debts, attended by 137 people.



RLC staff and volunteers, including credit and debt solicitor Khai Der Lau.



Laura Bianchi, Jasmine Opdam and Christie M at Yabun.



Seri Feldman-Gubbay and Biplavi Magar at the Women's Legal Service Tasmania Inc's Small Steps Safe Workplaces Sexual Harassment Conference.

Employment Law

Our Employment Law practice provides high-quality employment advice and representation to vulnerable workers across NSW.

We prioritise assisting workers who are targeted for exploitation, including migrant workers, First Nations people, people with disabilities, and young people, and workers in our local catchment. As part of the Employment Rights Legal Service, which is a collaboration between the Inner City Legal Centre, Kingsford Legal Centre, and RLC, we continue to provide specialist employment and discrimination advice and representation, as well as community education, to workers across NSW, with a particular focus on assisting people living in regional, remote, and rural communities.

We aim to empower workers to assert their rights and pursue their own cases. This year we provided hundreds of workers vital legal advice. In addition to advice work, we assist migrant workers to obtain Workplace Justice Visas (WJVs), which enable migrants who are exploited at work to stay in Australia and pursue their claim. We assist by assessing and then certifying (if relevant) that they have a legitimate employment-law claim. Migrant workers can only apply for a WJV if they have a certification from an Authorised Third Party (ATP). RLC is the only non-Union provider of certifications in NSW and has provided the largest number of WJV certifications in the country.

We also have a particular focus on running strategic litigation; cases that test interesting or novel legal issues for clients in need, no matter how big the employer. By utilising our network of brilliant pro-bono law firms and barristers, we have been able to pursue and respond to complex legal claims, obtaining record damages, significant backpay of underpaid wages, and vital systemic outcomes.

The increasing demand for employment law advice and representation highlights the pervasive nature of workplace exploitation in NSW and the vital role community legal centres play in protecting workers' rights.

Case study

With the assistance of pro bono counsel, Justin Pen, RLC represented a migrant worker in an underpayment claim in the new underpayment jurisdiction of the Industrial Court of NSW. Our client worked as an assistant accountant for four months without pay and for a further year at rates below the legal minimum. The employer also failed to correctly pay annual leave and superannuation entitlements and did not provide our client payslips. The failure to provide payslips resulted in our client being unable to obtain vital accreditation as an accountant, resulting in him being ineligible to apply for a particular visa to stay and work in Australia. Following unsuccessful settlement negotiations, including a court-ordered conciliation, the matter proceeded to hearing.

We successfully argued that despite agreeing not to be paid, our client was an employee during the first three months of his work, and resultantly, the employer was required to pay him the minimum wage during that period. The case is significant in two ways: it sets out the criteria for establishing when someone is an employee under common law, and it reaffirms that employers cannot take advantage of workers who don't know their rights to avoid paying them properly.

We are currently in the process of applying for penalties that properly recognise the harm caused by the employer's breaches of the *Fair Work Act 2009* (Cth).

Case study

RLC acted for Sophia*, a migrant worker who experienced repeated sexual harassment and inappropriate conduct from a customer of her employer. Despite making numerous requests to modify workplace procedures to ensure staff safety, Sophia's employer made no changes. Sophia eventually suffered a psychological injury because of the repeated inappropriate conduct towards her. After Sophia made an internal complaint, her employer withdrew its promise to sponsor her visa. RLC lodged a claim on Sophia's behalf at the Australian Human Rights Commission (AHRC), alleging that by failing to take any steps to prevent the repeated sexual harassment, Sophia's employer permitted the sexual harassment and should therefore be liable as an accessory for the unlawful conduct.

RLC represented Sophia in an AHRC conciliation where the matter settled on favourable terms including reinstatement of visa sponsorship, substantial compensation, and a commitment from Sophia's employer to initiate an independent review of its policies and procedures.

*Name changed

Case study

On 1 August 2025 we achieved a groundbreaking outcome in *Magar v Khan* [2025] FCA 874, where we achieved the highest award of damages in Australian history for a Federal sexual harassment case. In September 2025, that decision was appealed.

On the basis that the appeal had little to no prospects of success, and that it was unlikely Mr Khan would be able to pay our costs in the likely event his appeal failed, we sought a security for costs order (which forces a party to pay the other side's legal fees before the case can proceed). At first instance we were unsuccessful, with a Judicial Registrar finding that because our client was represented on a contingency basis, the protection offered by a security order was "illusory". As a result, our client was also ordered to pay the other side's costs for that application.

We considered the outcome to be incorrect. More importantly, we were concerned about the chilling effect it could have on the legal profession by discouraging lawyers from acting on contingency bases for clients who cannot otherwise afford representation. We sought review, and the Court agreed. Justice Raper held that the purpose of a security for costs order is to protect a respondent from being denied the benefit of a costs order due to an appellant's (in this case) inability to pay, and that a contingency arrangement has no bearing on a respondent's entitlement to costs. Following Mr Khan's inability to pay the $25,000 security, the appeal was dismissed.

RLC contributed to a range of law reform and policy initiatives during the year, including by making submissions into both the Federal inquiry into the operation and adequacy of the National Employment Standards and the NSW inquiry into proposed changes to workers' compensation. RLC supported calls for further consultation on the proposed changes to workers' compensation legislation and contributed to efforts to reduce the impact of government proposals on workers with psychological injuries. These activities formed part of RLC's broader commitment to improving workplace protections and ensuring that the experiences of vulnerable workers inform legislative and policy development.

RLC has continued to deliver significant community outreach having presented to a variety of stakeholders including international students and young workers through engagement at universities and online forums.

RLC in the media:

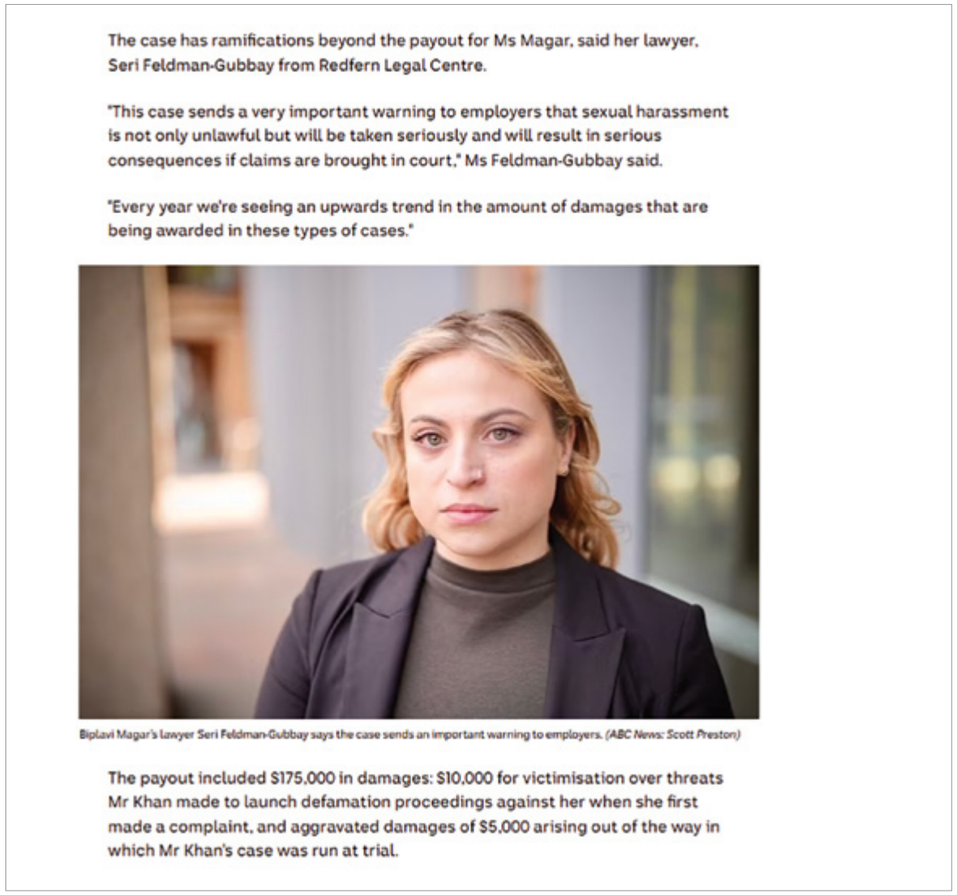
A win for all migrant workers

Seri Feldman-Gubbay on ABC News

Seri Feldman-Gubbay told the ABC that the landmark Magar v Khan judgment sent a clear message that victim-blaming has no place in sexual harassment defences, calling it a win for all migrant workers.

Covered by ABC News across digital, TV, and radio, with both Seri and Biplavi Magar being interviewed.

Seri said the ruling works to overcome outdated myths about how they "should" respond to harassment.



The case has ramifications beyond the payout for Ms Magar, said her lawyer, Seri Feldman-Gubbay from Redfern Legal Centre.

"This case sends a very important warning to employers that sexual harassment is not only unlawful but will be taken seriously and will result in serious consequences if claims are brought in court," Ms Feldman-Gubbay said.

"Every year we're seeing an upwards trend in the amount of damages that are being awarded in these types of cases."

Biplavi Magar's lawyer Seri Feldman-Gubbay says the case sends an important warning to employers. *(ABC News: Scott Preston)*

The payout included $175,000 in damages: $10,000 for victimisation over threats Mr Khan made to launch defamation proceedings against her when she first made a complaint, and aggravated damages of $5,000 arising out of the way in which Mr Khan's case was run at trial.

ABC News coverage of the Magar v Khan judgment.

In a speech to our volunteer lawyers and students, Biplavi Magar described her lawyer Seri Feldman-Gubbay:

> **“Fire. Absolute life force. A no was never a full stop for her, just a comma. She walked into a room one day and asked a barrister she had just met if he would take my case. No guarantee. No pathway. Just her audacity and her beliefs. He said yes. That is how you get a barrister when you have nothing. You find someone whose fire is bigger than the system.”**

Biplavi Magar

Who is affected by these clauses?

Seri Feldman-Gubbay, a senior solicitor at the Redfern Legal Centre, says it’s concerning how often she sees such clauses.

“I advise low-income employees, so these are people that, generally speaking, don’t hold confidential business information or trade secrets,” says Feldman-Gubbay.

“The clauses can be an underhanded way to try to force someone into remaining in employment, as opposed to, I don’t know, giving someone a pay rise.”

Government figures suggest more than three million Australian workers are covered by such contracts.

While the clauses are used in all industries, they are most common in what the government refers to as “knowledge and relationship-focused” sectors including finance, real estate, professional services and healthcare.

RLC in the media:

Crackdown on illegal job ads

Seri Feldman-Gubbay on ABC PM

Seri was interviewed by ABC PM radio on the Federal Government’s crackdown on illegal job advertisements.

Seri told the ABC she was not surprised by the number of employees caught up in the crackdown.

“Underpayments are the most common issue that people come to us for advice about. I do think the power of deterrence is very strong hopefully employers will take notice.”



Seri Feldman-Gubbay speaking at the Working Women’s Centre WA one year anniversary at WA’s Parliament.

RLC in the media:

Expert commentary on non-compete clauses

Seri Feldman-Gubbay in the Guardian

Seri Feldman-Gubbay was interviewed by the Guardian about the Australian Government’s announcement in the 2025 Federal Budget that it will ban non-compete clauses for workers earning under $175,000.



Laura Bianchi and Alison Mackey at outreach in the local Waterloo community.

Inner Sydney Tenants' Advice and Advocacy Service (ISTAAS)

Redfern Legal Centre provides free tenancy advice and assistance through the Inner Sydney Tenants' Advice and Advocacy Service (ISTAAS).

We assist renters with issues including evictions, repairs, rent issues, bond disputes, social housing matters, share houses and boarding houses, and public housing relocations.

Through legal advice, advocacy, representation and duty advocacy at NSW Civil and Administrative Tribunal (NCAT), we help tenants understand and enforce their rights, maintain safe and stable housing and reach fair outcomes. We focus on assisting people experiencing disadvantage, including social housing tenants and those at risk of homelessness. Beyond individual casework, we deliver community legal education, outreach and training for tenants and community workers, and undertake policy and law reform work to strengthen tenants' rights, improve housing outcomes and promote safe, secure and affordable housing for all renters.

ISTAAS have had many great outcomes for tenants while assisting as Duty Advocates at NCAT, including:

Case study

A social housing tenant was facing termination for rent arrears exceeding $15,000. The matter had already been before the NCAT twice, and given this and the extent of the arrears, the risk of termination by NCAT was significant.

After advocacy in the conciliation, the housing provider agreed to a six-week adjournment of the matter to enable the tenant to engage with necessary support services to assist her to pay off a portion of the arrears and get back on her feet.

Case study

A landlord had applied to NCAT seeking termination of a tenancy based on "proposed sale of the premises where the sale requires vacant possession of the property".

A notice of termination had been provided to the tenant, but the accompanying evidence required pursuant to the Residential Tenancies Regulations was not provided in full. We successfully advocated for the application to be dismissed by NCAT. This meant that the tenant was able to continue living in the property for the foreseeable future.

Case study

A tenant had fallen into significant rent arrears because of an injury that affected the tenant's ability to work. The landlord was seeking termination and immediate possession. After a lengthy conciliation, the matter settled by consent with the tenant agreeing to vacate in 2 weeks. The landlord agreed to waive a substantial amount of rent arrears accrued and provide a further rent-free period from the date of the hearing until the tenant vacated. The tenant was provided contact details of their local tenancy service and other support services for further assistance after the hearing.

Case study

We assisted a public housing tenant facing eviction for property care issues. She had recently engaged with services and secured some assistance to clear her property of belongings. We represented the tenant in the hearing, explaining that there are very few services available to assist tenants with property care needs, and that it was appropriate to allow an extended timeframe for the tenant to get her home clear. After the hearing, the tenant said:

"I am so thankful for you and the role you have at the Tribunal. From the get-go you listened to us which brought immediate and immense relief. In the court, your knowledge of court procedure, the parameters of my condition and respect the Member held for you changed the direction the case was heading completely. Long story short I ended up with a result that was firm but fair and most importantly achievable. Thanks to your role I now have a hope of keeping my house in the long term."



Alison Mackey and Charis Lynn at Summer on the Green.

May 2025 saw substantial changes to NSW tenancy laws, most significantly the end of 'no grounds' terminations, and new rules for rent increases and keeping pets. Throughout this year, ISTAAS helped tenants and front-line workers to understand these changes and their practical impact.

We provided advice to tenants navigating the new legal framework and through regular attendance at NCAT, gained an understanding of how these new rules are applied in practice. Through community legal education and law reform submissions, we helped ensure that tenants' experiences informed ongoing policy discussions and future reform initiatives.

The service also contributed to consultations on tenancy legislation and enforcement mechanisms, advocating for stronger protections and greater accountability where tenants' rights are not respected.

ISTAAS boosted our capacity through pro-bono partnerships. The service operated three specialist phone advice clinics with Mallesons, Dentons and Hall & Wilcox, covering general tenancy issues, private bond matters and public housing repairs. These partnerships helped increase access to legal assistance and enabled us to continue providing support to a high volume of tenants. Monthly escalation meetings with Homes NSW also became an increasingly effective advocacy pathway, leading to the resolution of several complex housing matters without the need for formal litigation.

The Waterloo redevelopment remained a significant area of work during the reporting period. We provided independent support to tenants affected by relocations, including assistance with reviewing housing offers, attending lease signings, liaising with relocation teams, planning moves and understanding tenancy rights.

Throughout this year, ISTAAS helped tenants and front-line workers to understand these changes and their practical impact.

Public housing repairs remained a major focus throughout the year. ISTAAS regularly assists tenants whose homes are unsafe and unhealthy because of long-standing repair issues. ISTAAS Senior Solicitor Alison Mackey continued to lead sector-wide advocacy in partnership with the Tenants' Union of NSW and other tenancy services to improve maintenance outcomes for public housing tenants. Following engagement with the NSW Housing Minister and ongoing discussions with Homes NSW, new escalation pathways and maintenance arrangements have been introduced. These reforms have improved Homes NSW's responsiveness and enabled more repair matters to be resolved without requiring tenants to commence NCAT proceedings. Despite these gains, many tenants continue to live with serious issues including black mould, damp and significant water leaks. ISTAAS will continue its advocacy and law reform work to improve accountability and repair outcomes in public housing.

Community Education and Engagement

ISTAAS undertook targeted community education with tenants directly affected by the Waterloo redevelopment, presenting an information session to the Waterloo Redevelopment Group on issues tenants may face when relocating from public housing to community housing. The session provided practical information about tenant rights, differences between housing providers and the relocation process.

RLC in the media:

Complaints about head-tenant provider ShareSorted

Alison Mackey on ABC News

Alison, a tenancy solicitor with the Inner Sydney Tenants' Advice and Advocacy Service, told the ABC there has been an increase in people renting from head-tenant providers like ShareSorted seeking advice about their rights.

Alison highlighted that international students and migrant workers are especially vulnerable, often signing agreements before arriving and finding properties in poor condition with little recourse.

Alison said these renters struggle to get action on complaints and frequently face eviction for no apparent reason, underscoring the need for clearer regulation.



Charis Lynn, Alison Mackey and Shawna Pope at Summer on the Green.

Growing complaints against Sydney shared housing provider ShareSorted

By Miriah Davis and Sean Tarek Goodwin

Rental Housing

Posted 24 Nov 2025 at 6:33am, updated 24 Nov 2025 at 3:30pm



Rohan Beck rented a room in a nine bedroom property managed by ShareSorted in Petersham. (ABC News: Manish Nand)

abc.net.au/news/nsw-complaints-against-sharesorted-affor... Share article

Rohan Beck knew it would be tough finding a place to rent in Sydney — but he did not think he would be flatting with a woman who lived in a "shed".

The university student had been desperately searching for a room when he found a representative for a "student housing provider" who had a share house room available for $340 per week in the inner west.

RLC in the media:

Boarding house developer loses court appeal

Ned Cooke on ABC News

A developer lost its court appeal to convert a 32-room Sydney boarding house into luxury apartments, with the NSW Land and Environment Court ruling against it on the grounds of social impact and loss of affordable housing. ISTAAS was involved in preparing the challenge to the application.

Ned Cooke, team leader of the Inner Sydney Tenants Advice and Advocacy Service, told the ABC the decision was a "huge win for diverse, vibrant, and inclusive communities" that helps balance the lack of investment in affordable housing. Covered by ABC News online and television, Ned said the ruling strengthens protections for marginalised renters and could set a precedent for future development cases.



Shawna Pope and Charis Lynn at Redfern and Waterloo Pet Day.



Laura Bianchi presents at The 5th World Conference of Women's Shelters.

Community Legal Education

Redfern Legal Centre delivers a significant number of community legal education sessions in person in partnership with other organisations to increase awareness of the law among case workers, social workers and people in the community.

We also deliver community legal education webinars online, which we then make available on our website.

Free community legal education empowers the community to understand and assert their rights and is an important part of the work Redfern Legal Centre does to increase access to justice.

Our impact:

We held six free online community legal education sessions attended by a total of

1,034 attendees:

- July 25 – Evictions in NSW – The New Rules (ISTAAS)
- August 25 – Repairs in NSW Public Housing and Private Rentals (ISTAAS)
- September 25 – Introduction to Social Housing Law and Policy in NSW (ISTAAS)
- April 26 – Help! My Client has Problem Debts #2: External dispute resolution (Credit, Debt and Consumer)
- May 26 – Human Rights and Discrimination Complaints Against Police (Policing)
- June 26 – Financial Abuse: Exploring our holistic, multi-disciplinary service for victim survivors across NSW (FAS)

Feedback from attendees

"This was such great training, and I will be sharing the link to the webinar once it's up. It helped with developing my understanding of discrimination matters more broadly (not just in the context of police conduct). It was a great example of how to impart legal information to people in an accessible way. Thanks to the presenter for a fantastic job!"

"Thank you for the opportunity to learn more about financial abuse and support that can be provided to victims."

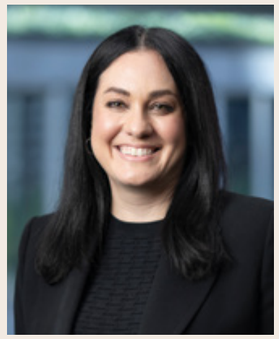
"Love being able to access this type of specialist info for our clients in the bush."

"Great training, thank you! The presenter used accessible language – not too much legalese. V helpful!"

"I had a particular client in mind and you are able to answer the questions which will help them and also help me with future clients thank you."

"The presentation was done really well, and the presenter was great to listen to – he was engaging and made the topic material interesting and easy to understand. I really enjoyed that the sections were included for easy reference. Thank you."

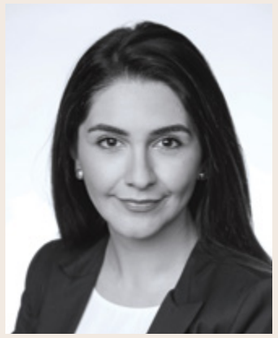
Our Board of Directors



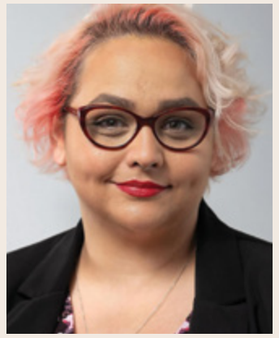
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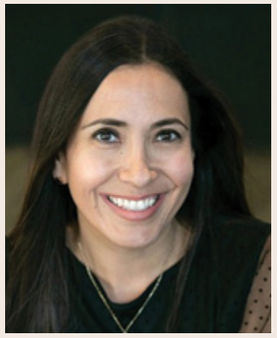
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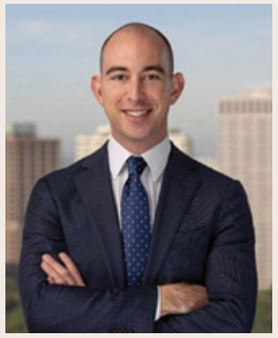
Gemma McKinnon



Tony Frost
(completed their term October 2025)



Naysla Edwards
(completed their term November 2025)



Kerry O'Brien
(completed their term May 2026)

Our Funding Partners – Thank you

Redfern Legal Centre is incredibly grateful for the commitment to access to justice shared by our funders. We receive funding from government, trusts and foundations, firms, and individual donors.

Substantial funding is provided to Redfern Legal Centre by the Australian Government, NSW Government and the Public Purpose Fund through the Community Legal Centres Program administered by Legal Aid NSW. This funds our generalist practice, police accountability practice, employment practice, Health Justice Partnership, and some of our First Nations Justice Practice.

Substantial funding is also provided by the NSW Government and Public Purpose Fund for our Financial Abuse Service.

NSW Fair Trading funds the Inner Sydney Tenants' Advice and Advocacy Service.

Study NSW funds the International Student Legal Service.

Ecstra Foundation provides funding for our Financial Abuse Service policy, advocacy and capacity building work.

The Financial Abuse Service is a proud partner of CommBank Next Chapter.

Homes NSW funds the Waterloo Independent Tenant Advocate.

City of Sydney funds the Waterloo Independent Tenant Advocate.

City of Sydney provides premises for Redfern Legal Centre at Redfern Town Hall.

The First Nations Justice practice is funded by a private bequest.

Amex provides funding for First Nations Engagement.

UNSW, UTS and Sydney University partner with Redfern Legal Centre to provide student placements at Redfern Legal Centre.

Thomson Reuters provides in kind support for printing and partners with us to create the Lawyers Practice Manual NSW

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Other donors

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We receive a significant number of donations from individuals, with many people requesting their donation remain anonymous. We are incredibly grateful to all of the people that donate to Redfern Legal Centre.

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Partnerships

Thank you to all the firms that provide pro bono support to Redfern Legal Centre.

Law firms support Redfern Legal Centre in so many ways, including supervised advice, advice clinics, research, venues for events, technology and systems-based training and support and secondments.

We are incredibly grateful for your commitment to Redfern Legal Centre and the communities we serve.

Our volunteers

Redfern Legal Centre is incredibly grateful to the many pro bono lawyers and pro bono firms that assist us to amplify our impact and our reach. The excellent legal assistance that pro bono and volunteer lawyers provide is a testament to the commitment of the legal community to increasing access to justice. We are grateful to all the students who volunteer with us and assist us to provide a much greater volume of free legal assistance than we would otherwise.

In the 2025–26 financial year our volunteers included:

60
student volunteers

369
volunteer lawyers

4
secondees

13
Practical Legal Training placements

4,673
hours contributed by volunteers, including intake volunteers

6,757
hours of pro bono assistance contributed by volunteer lawyers

33
languages spoken by volunteers





RLC supporters, staff and volunteers.

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Vale Michael Windsor SC

It is with deep sadness that RLC acknowledges the passing of long-time Redfern Legal Centre volunteer Michael Windsor SC in 2026.

Michael generously volunteered his time and expertise at RLC for over 40 years. During this time, he was called to the Bar in 1998 and appointed Senior Counsel in 2008.

A preeminent practitioner, Michael specialised in professional indemnity, royal commissions, complex insurance disputes, and professional negligence.

His immense contributions to community and pro-bono work were recognised in 2011, when he was named a finalist for the Community Legal Centres NSW Award at the NSW Law and Justice Foundation's Justice Awards, in recognition of his work with RLC. In 2019, he was honoured with an award as our longest-serving volunteer.

Michael was an old-school legal practitioner who preferred the fountain pen over the computer, and a conversation over an email.

He was a kind, patient, and modest man who possessed deep empathy, always making clients feel comfortable, important, and empowered.

He routinely went above and beyond for clients drafting statements of claim and letters of demand, when all he had signed up for was a one-off advice call.

Michael was a generous mentor, always sharing his experience and expertise to build up those around him, and encouraging others to give advice with confidence.



Michael Windsor at Redfern Legal Centre in 1986

Michael embodied RLC's values: an unwavering commitment to clients, deep empathy, and exceptional legal knowledge. He was consistently generous, thoughtful, and kind. He made a lasting impact on the lives of the people RLC serves, as well as on the career paths of the legal professionals who had the fortune of working alongside him.

He will be deeply missed.

Our Staff 2025-2026



RLC staff 2025-2026



RLC staff and alumni

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Principal Solicitor

Alison Mackey
Senior Solicitor | Inner Sydney Tenants' Advice & Advocacy Service (ISTAAS)

Amelia Klein
Supervising Solicitor | Financial Abuse Service NSW

Amy Shang
Legal Administrative Officer | Health Justice Partnership

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Senior Social Worker | Financial Abuse Service NSW

Anita Will
Supervising Solicitor | Financial Abuse Service NSW

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Senior Credit and Debt Lawyer | Financial Abuse Service NSW

Dearbhla Tighe
Independent Tenant Advocate

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Tenant Advocate | Inner Sydney Tenants' Advice and Advocacy Service

Lody Stewart
Policy and Advocacy Lead | Financial Abuse Service NSW

Luke Salt
Intake Supervisor

Maral Jano
Community Engagement Worker | Financial Abuse Service NSW

Marie Stanbouli
Intake Supervisor

Melanie King
Legal Support Officer | Financial Abuse Service NSW

Maikai (Mike) Yang
Legal Administrative Officer

Ned Cooke
Team Leader | Inner Sydney Tenants' Advice & Advocacy Service (ISTAAS)

Nicholas Manning
Intake and CLE Manager

Nurses Kurucuk
Casual Intake Supervisor

Phill Byrne
Operations and IT Support Officer

Rachel Gregory
Senior Solicitor | Health Justice Partnership (HJP)

Rashini Fernando
Senior Solicitor | Health Justice Partnership (HJP)

Rebecca Campbell
Credit & Debt Solicitor | Financial Abuse Service NSW

Rian Terrell
Policing and Generalist Solicitor | Police Powers and Administrative Law

Samantha Lee
Assistant Principal Solicitor

Sean Stimson
Senior Solicitor | International Student Legal Service NSW

Seri Feldman-Gubbay
Senior Solicitor, Practice Lead | Employment Law | Employment Rights Legal Service

Shawna Pope
First Nations Engagement Officer | First Nations Justice

Shivank Ganesh
Legal Assistant

Sophie Moon
Casual Intake Supervisor

Stacey Coombes
Credit and Debt Solicitor | Financial Abuse Service NSW

Tara Stone
Social Worker | Financial Abuse Service NSW

Tobias Elliott-Orr
First Nations Solicitor | First Nations Justice



RLC staff and Kylie Nomchong SC



Jillian Wyatt Senior Financial Counsellor Financial Service NSW at the 2025 Aboriginal Health Conference.

Financials

Redfern Legal Centre continued to grow in 2025–26, with total income increasing by 9% to $6.1 million, supported by higher government and foundation grant funding. RLC continues to receive funding from a diverse mix of Commonwealth, NSW and local government agencies, as well as philanthropic and corporate sources, supporting its overall financial resilience. Expenditure grew in line with expanded program funding and comprises primarily staff costs, with organisational overheads remaining relatively stable.

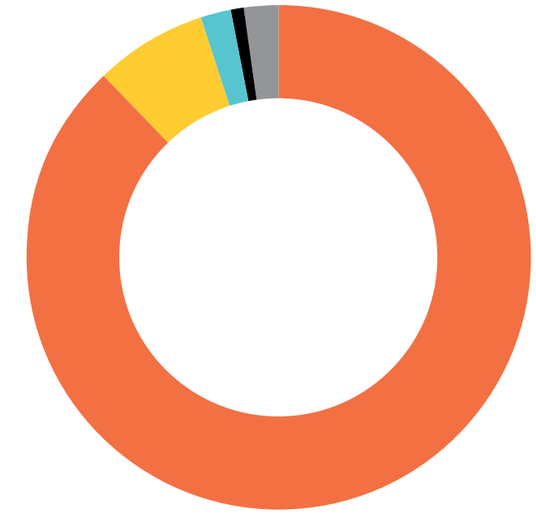
The organisation recorded a surplus of $68,000 for the financial year, increasing total reserves to almost $1.6 million, which provides an important buffer to support service continuity. At year end, the organisation held cash and term deposits totalling just over $2.5 million and maintained sound working capital. Overall, RLC remains in a stable financial position, with adequate liquidity and reserves to support its ongoing operations.

Redfern Legal Centre continues to benefit from significant in-kind donations and pro bono partnerships including for premises and donations for resources and facilities, which allow us to increase our capacity and reach.

Income

Funding Sources 2025-26

Government funding	$5,351,448
Philanthropic and foundations	$402,613
Donations	$146,404
Contract fees and consultancy	$66,908
Other income	$106,821
Total	**$6,074,195**

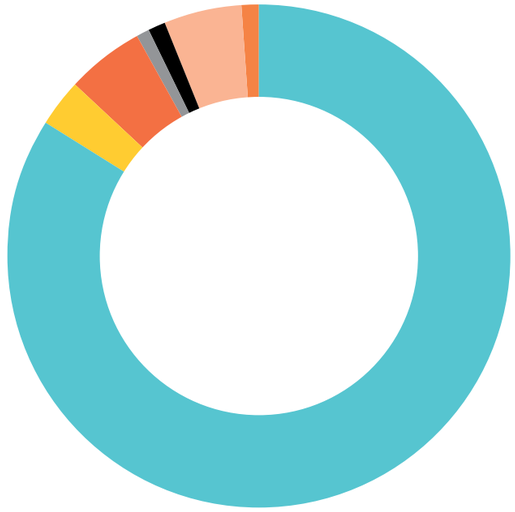


- Government funding: 88%
- Philanthropic and foundations: 7%
- Donations: 2%
- Contract fees and consultancy: 1%
- Other income: 2%

Expenditure

Program Costs 2025-26

Employees	$5,057,264
Expert services	$200,250
Occupancy, depreciation and amortisation	$297,683
Staff training and memberships	$75,911
Insurance	$42,158
Administration	$272,364
Other	$60,243
Total	**$6,005,874**



- Employees: 84%
- Expert services: 3%
- Occupancy, depreciation and amortisation: 5%
- Staff training and memberships: 1%
- Insurance: 1%
- Administration: 5%
- Other: 1%

Donate
to support our work

Every year Redfern Legal Centre assists thousands of people achieve justice through our day-to-day work and we have significant positive impact in policy, advocacy, and systemic change.

None of this would be possible without you.

Your support makes a tangible difference – helping people in crisis, positively influencing policy and legislative change, and creating lasting positive change.

If you believe in access to justice for all, please consider making a donation to Redfern Legal Centre today.

Thank you for your continued support for the clients and communities we work with.



Please donate online at rlc.org.au/donate

Donations of $2 and over are tax deductible







“The Layers of Country III” by Rubyrose Bancroft.

Redfern Legal Centre

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